Dear Friends:

The Department of Corrections is proud to provide this resource guide to assist you in a civil, productive life.

The *Community Resource Guide* was designed to help you locate state and community-based programs and services. The programs listed complement the programs and services of the Missouri Department of Corrections.



The mission of the Missouri Department of Corrections is to keep the public safe. We do our best to help you obtain the skills necessary to be part of the community–keeping yourself, your family, your neighbors and your community safe and crime free. Now it is *your personal initiative* that will shape your future. Use these resources to help you succeed.

Best wishes.

Gary B. Kempker

How to use this Resource Guide ...

The information in this Community Resource Guide may help you locate services you need. You will find agencies offering assistance for housing, food and clothing as well as job search assistance. Tips on using the guide follow.

- 1. Locate agencies closest to your current residence.
- Make a list of your needs and seek help for the one that is most urgent. For example, if you have a place to live, your most urgent need may be to look for a job. Locate employment assistance agencies. Continue to find assistance to meet other needs.
- 3. Missouri has a network of One-Stop Centers called Missouri

Career Centers that offer many services at one site. For example, you may look for a job, study for the GED, and seek family financial assistance at the same location.

- 4. The United Way organization in some towns supports services that may help you.
- 5. Churches and religious organizations may also provide assistance in your community.

Once you have made contact with a One-Stop Center or a social service agency you may find that these groups can help you locate other resources. Keeping notes about the contacts you make will be helpful. Use the suggestions below to save time and frustration. Take time to say thanks to those who assist you. They will be happy to know when you are employed or have made progress toward your goals.

How to ask a question



An effective call:

- Have a paper and pencil ready when you make a call.
- Be ready to give a brief but complete account of what you needeliminate unrelated information.
- Be ready to provide your full name and contact information such as how or where you can be reached or get messages.
- If your inquiry involves an agency that uses an identifying case or file number (example: Social Security), have that number ready.
- Be sure to record the name and title of persons you talk to and confirm their phone numbers in your notes since you may be transferred or routed through an electronic menu system.
- Keep your notes together on all of your contacts to each agency so that you can supply information when you make follow-up calls.
 Space has been provided in this Resource Guide for making notes.

These tips apply to effective letters as well.

Missouri's One-Stop Career Center System

The primary purpose of the One-Stop Career Center System is to provide multiple services from many agencies at the same location to better serve job seekers and employers. The partners work together to determine customer needs and to provide a range of customer services that may include:

- Labor market information
- Job search assistance
- Computer bank of job openings
- Career exploration activities
- Training opportunities
- Register for unemployment assistance.

Career centers serving the Northern Region:

Chillicothe Office (660) 646-0671 601 West Mohawk Chillicothe, MO 64601-3919 Serving Caldwell, Davies, Grundy, Linn, Livingston, and Mercer counties

Monroe, Pike, Ralls and Shelby counties

counties

Kirksville Office......(660) 785-2400 2105 E. Normal Kirksville, MO 63501-1007 Serving Adair, Knox, Putnam, Schuyler, Scotland and Sullivan Lexington Office (660) 259-4671 802 South Highway 13 Lexington, MO 64067-1516 Serving Lafayette and Ray counties

St. Joseph Office............816-387-2380 301 South Seventh Street St. Joseph, MO 64501-2284 Serving Andrew, Buchanan, Clinton, Dekalb and Holt counties.

Information provided by the

Missouri Department of Economic Development Division of Workforce Development http://www.ecodev.state.mo.us/wfd

Multi-Service Agencies

Listed in alphabetical order by location, for example, **B**oonville agencies are listed first and **W**ashington last.

Parents Fair Share800-859-7999	Division of Workforce Development660-646-0671		
Family Services Hotline800-392-1261	601 West Mohawk Rd. Chillicothe, MO 64601		
Community Services Inc.	Veterans only		
of Northwest Missouri,			
Gentry County 660-726-5663	Community Services Inc. of		
109 North Polk Street	Northwest Missouri660-564-2182		
PO Box 248	Worth County		
Albany, MO 64402	Po Box 221		
Rental and utility assistance,	101 East First Street		
home weather ization, job	Grant City, MO 64456		
training, food pantry, Head Start for children and referrals to other agencies.	Rental and utility assistance, home weather ization, job training, food pantry, Head Start for children and		
	referrals to other agencies		
Pike County Division of	C		
Family Services (573) 324-2243	Division of		
PO Box 190	Douglas Community		
Bowling Green, MO 63334	Services 573-221-3892		
	1100 Broadway		
Division of	Hannibal, MO 63401		
Family Services	Sponsoring agency for Headstart in 12 counties, food pantry, free clothing house, friends for youth, mothers' outreach program, summer work camps, summer feeding program for children under 18.		

Adair County Division of
Family Services......660-785-2440
1412 North Osteopathy
Kirksville, MO 63501

Northeast MO Community
Action Agency......660-665-9855
PO Box 966
Kirksville, MO 63501

Division of Family Services
Macon County..................660-385-3191
1716 B Prospect Drive
Macon, MO 63552
8 a.m. – 5 p.m.

Macon County Ministries......660-385-3328
Macon, MO 63552

Emergency funds for travel, utility and food pantry, emergency assistance as needed Northeast Community
Action Corporation..........660-385-4616
1720 Prospect Drive
Macon, MO 63552
Emergency housing, fuel assistance, weatherization, life skills classes, in-home services

Community Services, Inc. of Northwest Missouri 1212 B South Main PO Box 328

Maryville, MO 64468

Varied Services to persons in need.

Division of
Family Services......660-265-4298
309 East Third
Milan, MO 63556

Division of Family Services......660-263-4330
1715 B South Morley
Moberly, MO 65270

Northeast Community Action Corporation660-263-6595 1212 Highway 24 West Moberly, MO 65270

Multi-Service Agencies continue on next page...

Randolph County East Side Human **Ministerial Alliance**.......660-263-6378 **Resource Center.....**816-233-8201 409 South 18th Street Highway 24 and JJ Junction Moberly, MO 65270 St. Joseph, MO 64501 Provides mobile meals for the elderly, latch and key program, **Community Services Inc.** affordable childcare, tutoring and of Northwest Missouri after-school programs, summer Holt County......660-442-5722 children's program and year-PO Box 284 round recreation. Mound City, MO 64470 Rental and utility assistance, **EOC Community** home weatherization, job training, Action Agency......660-233-8281 food pantry, Head Start for 817 Monterey children and referrals to other St. Joseph, MO 64503 agencies **Ralls County Division of** Family Guidance Center...816-364-1501 Family Services573-985-2911 510 Francis Street, Suite 200 209 East 4th Street St. Joseph, MO 64501 New London, MO 63459 Varied counseling and treatment services including outpatient/ residential treatment for chemical **Division of Family Services** dependency **Shelby County.....**573-633-2550 105 North Jackson Inter-Serv Calvin Center..816-232-7779 Shelbyville, MO 63469 1412 North 3rd Street Food stamps, general relief, Medicaid, St. Joseph, MO 64504 children's services Food Pantry, emergency rent and utility assistance AFL-CIO Community **Services Agency**......816-232-9517 203 North 6th Street St. Joseph, MO 64501 Emergency assistance to union

members

Northwest Missouri

Community Services......816-364-1131

1203 North 6th Street

St. Joseph, MO 64501

Connects persons needing assistance in the areas of health, housing, food, utilities, clothing, furniture, and governmental programs with the agencies providing services.

The Salvation Army

Booth Services.....816-233-8606

618 South 6th Street

St. Joseph, MO 64502

Shelter for up to 90 days, food orders, clothing orders and counseling

University

Extension Center......816-279-1691

4125 Mitchell Avenue

St. Joseph, MO 64507

Various educational programs for those in need including parenting, agriculture, childcare and how to start a small business

YWCA of St. Joseph......816-232-4481

304 North 8th Street

St. Joseph, MO 64501

Provides comprehensive domestic violence and sexual assault services, including a 24-hour shelter for women and children, as well as licensed childcare, mediation center, fitness; recreation, aquatics, and women's programs.

Community Services Inc.

of Northwest Missouri.....660-736-4646

Atchison County

PO Box 294

Tarkio, MO 64491

Rental and utility assistance, home weatherization, job training, food pantry, Head Start for children and referrals to other agencies

Community Action Center

PO Box 278

Trenton, MO 64683

Heating and housing assistance, food pantry, homeless program

Division of

Family Services......660-359-3971

2926 Oklahoma Avenue

Trenton, MO 64683

Employment Assistance

Opportunity Enterprises..660-542-1401

908 East Bolen

Carrollton, MO 64633

Sheltered workshop for disabled

Chillicothe Vocational

Rehabilitation......660-646-1542

866-572-4049

603 West Mohawk Road Chillicothe, MO 64601-3919

GAMM, Inc, **New Perspectives** Work Connections......573-221-9344 **Regional Center.....**816-665-2865 203 North 6th Street 1103 S. Cottage Grove Hannibal, MO 63401 Kirksville, MO 63501 Single parent of between 14 - 25Serving Adair, Clark, Knox, Shelby, Sullivan, Putnam, years of age Randolph, Marion, Monroe and Ralls counties. Eligibility: must Kirksville Vocational be dislocated worker. Skill **Rehabilitation**.....877-222-8962 training, on the job training, 660-785-2550 career counseling, childcare, or transportation assistance, tuition 1412 N. Osteopathy, • Suite B assistance grants Kirksville, MO 63501-3581 Hannibal Vocational **GAMM Vocational Rehabilitation**......573-248-2410 **Training Program**......800-866-9021 877-222-8960 660-213-3221 112 Jaycee Drive Hannibal, MO 63401-2275 LaBelle School 103 South Third GAMM, Inc. LaBelle, MO 63447 Work Connections......816-665-5930 2105 E. Normal Gamm Vocational Kirksville, MO 63501 **Training Program**......660-385-6570 Serving Adair, Knox, Putnam, Lakeview Towers Schuyler, Scotland, and Sullivan 1404 South Missouri • Suite 221 counties. (see Hannibal entry for Macon, MO eligibility) **Saline County** Kirksville Area Technical Center **Learning Center**......660-886-9882 1103 South Cottage Grove PO Box 660 Kirksville, MO 63501 Marshall, MO 65340 Career counseling, vocational Learning programs for all ages testing and vocational training and walks of life, including the developmentally challenged, those with language barriers,

gifted students and the illiterate.

Employment Training Service Advent Enterprises, Inc	St. Joseph Vocational Rehabilitation816-387-2280 877-702-9876 525 Jules, Room 201 State Office Building
Manpower 660-269-8900	St. Joseph, MO 64501-1990
100 East Rollins Street	
Moberly, MO 65270	Workforce
Work Connections	Investment Board660-359-3622 912 Main Street
Gamm, Inc	Trenton, MO 64683
1212 Highway 24 West Moberly, MO 65270	On the job training, pre-employment training
Helping Hand	Crossroads
of Goodwill Industries816-232-3108 St. Joseph, MO	Counseling Center573-288-3119 900 South 4 th Street Canton, MO 63435
Specialty Industries	
of St. Joseph, Inc. 816-232-8083 3801 South Leonard Road	Notes
PO Box 1502	
St. Joseph, MO 64502	
Provides a controlled working	
environment for individuals with disabilities, allowing them to	
experience the gratification and	
self-esteem derived from mean-	
ingful employment.	

Family/Individual Counseling Services

Avenues Domestic/	Victim Support
Sexual Violence 573-221-2093	Services, Inc660-665-1617
Hannibal, MO 63401	213 West Washington
24-hour hotline, emergency safe shelter,	Kirksville, MO 63501
crisis intervention, legal advocacy, referrals	24-Hour hotline, support groups,
for women only	counseling and case management
Mark Twain Area	Randolph County
Counseling Center 573-221-2120	Counseling Center660-261-7651
<i>After hours crisis line</i> 800-356-5395	421 East Logan
917 Broadway	Moberly, MO 65270
Hannibal, MO 63401	14100c11y, 1410 03270
Serving Adair, Clark, Knox, Lewis,	Safe Passage
Macon, Marion, Schuyler,	Domestic Violence 660-269-8999
Scotland and Shelby counties	PO Box 456
Counseling, medication services, screening and referral.	
screening and referral.	Moberly, MO 65270
Preferred Family	Samaritan Counseling
Health Care 573-248-3811	Center 816-364-4300
4355 Paris Gravel Road	207 North 7 th
Hannibal, MO 63401	St. Joseph, MO 64501
8 a.m. to 7 p.m. M-F	Mental health services for the
•	mind, body and spirit. Indivi-
Professional Counseling	duals, couples and families
Services 660-665-1964	Notes
403 North Elson	110100
Kirksville, MO 63501	

Food

Christian Community Food Deport816-665-1578 Kirksville, MO 63501 WIC660-626-2121 Ext. 165	OATS Senior Citizen's Meals, Mother to Mother Program816-279-3131 PO Box 8367 St. Joseph, MO 64508 Transportation to nutrition center
800 West Jefferson Kirksville, MO 63501 America's Second Harvest of Greater St. Joseph816-364-3663 915 Douglas St. Joseph, MO 64505	Open Door Food Kitchen
Ambassadors of Faith Christian Center816-238-3028 314 West Valley St. Joseph, MO 64504	St. Francis Xavier House of Bread Food Pantry816-232-8449 2613 Penn Street St. Joseph, MO 64507
Faith and Love Fellowship Food Pantry816-279-8287 1215 Jules St. Joseph, MO 64501	St. James Catholic Church Food Pantry816-238-0853 5814 King Hill St. Joseph, MO 64504
Food pantry and emergency services Hyde Park Presbyterian 816-328-4107 423 East Hyde Park St. Joseph, MO 64504	St. Joseph Cathedral Food Pantry816-232-7763 519 North 10 th Street St. Joseph, MO 64501
King Hill Baptist Church816-238-1341 5708 King Hill Ave. St. Joseph, MO 64504 Food Pantry open Thursdays.	St. Mary's Catholic Church Food Pantry816-279-1154 1606 North 2 nd Street St. Joseph, MO 64505

St. Patrick Catholic Church Food Pantry.....816-279-2594 1723 South 12th Street St. Joseph, MO 64503

Substance Abuse Services

Alcohol and
Drug Counseling......660-288-3666
Chariton County

Alcoholics Anonymous.....573-221-7624 Hannibal, MO 63401

Hannibal Council on Alcohol and Drug Abuse...573-248-1196 146 Communication Drive Hannibal, MO 63401

Serving Marion, Shelby, Macon, Lewis, Adair, Schuyler, Scotland, and Clark counties. Outpatient, social setting DETOX, residential treatment services for alcohol/drug abuse/ addiction problems

Alcoholics Anonymous.....660-665-1150 Kirksville, MO 63501 Preferred Family
Healthcare......660-665-1962
900 E. LaHarpe
Kirksville, MO 63501

The Counseling Center....816-233-5016 2400 Frederick Ave, Room 400 St. Joseph, MO 64506 Assessment and treatment relative to addiction for individuals and families

Fellowship House...........816-279-6767 2421 Francis St. St. Joseph, MO 64501

18 yrs or older, having participated in a 30-day certified treatment program or demonstrating 30 days of sobriety

Legal Services

Legal Services Legal Aid of of Eastern Western Missouri......816-364-2325 7th and Felix **Missouri, Inc....**1-800-767-2018 573-248-2018 PO Box 1086 801 Broadway St. Joseph, MO 64502 Po Box 1276 Provides representation and education to help low-income Hannibal, MO 63401 families obtain and maintain the Serving Marion, Ralls, Monroe, basic necessities of food. Macon, Montgomery, Pike, clothing, shelter, health care and Lincoln, Lewis, Knox, Adair, safety. Schuyler, Scotland, Clark and Shelby counties Eligibility: Household at or below poverty level and meets Public Defender – Contact office in your established priority deadlines. county Legal assistance in some civil matters: divorce, custody, visitation, loss of home due to bankruptcy, guardianships, powers of attorney, landlord/ tenant problems, veteran's admin.

Medical/Mental Health Care

Carroll Nursing Service...660-542-3247 under with chronic disease 5 North Ely

Carrollton, MO 64633

Marion County	Health Department 660-265-4141			
Health Department 573-221-1166	101 Hawthorne Drive			
3105 Rt W	Milan, MO 63556			
Hannibal MO 63401	WIC program, HIV testing, home visits,			
WIC, home health services, flu	blood pressure clinic, pregnancy testing,			
vaccines, child immunizations,	well women's clinic.			
speech/hearing evaluation, TB				
testing, restaurant inspections,	Heartland Hospital			
sewer regulations.	West816-271-7111			
	801 Faraon Street			
Northeast	St. Joseph, MO 64501			
Community Action	Mental health, substance abuse,			
Corporation 800-606-3404	hearing and speech development			
(Hotline) 573-221-3404	services.			
24 Northport				
Hannibal, MO 63401	Preferred Family			
Serving Audrain, Marion,	Healthcare, Inc816-364-6007			
Monroe, Pike, Ralls, and Shelby	2409 North Woodbine			
counties – Family planning.	St. Joseph, MO 64506			
	Counseling and other services			
Counseling Mental	related to addiction, for ages 17			
Health 660-288-3666	and under.			
Chariton County				
Hwy 24 East at the Courthouse	Notes			
Keytesville, MO 65261	Notes			
Chariton County				
Health Center 660-288-3675				
PO Box 214				
Keytesville, MO 65261				

Child Care

NOTE: Referrals for childcare may be made by multi-service agencies	YWCA of St. Joseph Child Care Resource and Referral816-232-4481
Headstart: Douglas	304 North 8th Street
Community Services 573-221-3890	St. Joseph, MO 64501
1100 Broadway	_
Hannibal, MO 63401	
Serving Lewis, Lincoln, Marion,	
Macon, Monroe, Ralls, Shelby,	
St. Charles, Warren, Pike,	
Randolph and Montgomery	
counties – Eligibility: Child must	
be 4 by June 30, household	
income meets guidelines.	
Developmentally appropriate pre-	
school program offered four	
hours a day throughout regular school year.	
school year.	

Housing Assistance

Avenues Domestic/ Sexual Violence573-221-2093 Hotline: 800-678-7713 Po Box 284 Hannibal, MO 63401 Serving Marion Monroe, Ralls, Pike, Lewis, Clark, and Shelby counties – 24-hour hotline,	Hannibal Housing Authority	
emergency safe shelter, crisis intervention, legal advocacy referrals	Macon Housing Authority660-385-5781 Lakeview Towers Office Macon, MO 63552	

Green Hills Community Action Agency	Noyes Home for Children816-232-5650 801 North Noyes Blvd. St. Joseph, MO 64506 Emergency shelter for children			
employment	Salvation Army			
	Booth Services 816-233-8606			
Moberly Housing	618 South 6 th Street			
Authority 660-265-3950/2287 PO Box 159	St. Joseph, MO 64502			
	Emergency assistance for emergency shelter, utilities, food			
Moberly, MO 65270	and other services			
Community Housing				
Ministry, Inc	Woodland Hills			
Transportation				
OATS Inc. 900 654 6297	OATS, Inc 660-279-3131			
OATS, Inc800-654-6287 Referral to transportation	2921 North Belt Hwy			
services in state	PO Box 8367			
	St. Joseph, MO 64506			
OATS, Inc. 573-588-2304	1,			
401 West Elm	St. Joseph Van and			
Shelbina, MO 63468	Paratransit Service816-233-6700			
Priority to elderly, disabled	702 South 5 th			
	St. Joseph, MO 64501			
	General services to public and special transportation for disabled and elderly			

Adult Education Programs (GED)

Hannibal Career and Tech Center......573-221-4430 4550 McMasters Avenue

Hannibal, MO 63401

Kirksville Area

Tech Center......660-665-2865

1103 South Cottage Grove Kirksville, MO 63501

Family Literacy Center.....660-385-2061

204 Crescent

Macon, MO 63552

Moberly Area

Community College.....660-263-4110

Ext. 307

101 College Avenue Moberly, MO 65270 **Adult Learning Center**.....816-671-4020 or 816-671-4200

803 South 13th Street St. Joseph, MO 64501

Pass the Power......816-671-4025

803 South 13th

St. Joseph, MO 64501 GED, ESL, 17 and older

North Central

Missouri College......660-359-3948

Ext. 330

1301 Main Street PO Box 107

Trenton, MO 64683

GED Testing Centers

Hannibal

LaGrange College.....573-221-3675

2800 Palmyra Road Administration Bldg

Room 216

Hannibal, MO 63401

Truman State University...660-785-4140

Assessment and Testing Office Violette Hall – Room 1130 East Patterson Street Kirksville, MO 63501 Missouri Western

State College.....816-271-4327

4525 Downs Drive Student Services Classroom Bldg – Room 101

St. Joseph, MO 64507

North Central College.....660-359-3948

1301 North Main Alexander Student Center Trenton, MO 64683

Information/Hotlines

Aging Information & Referral

800-235-5503

Alcohol & Drug Information

800-729-6686

Cancer Information Service

800-422-6237

Center for Disease Control

800-227-8922

Child Abuse/Neglect Hotline

800-392-3738

Child Support Enforcement and Parents Fair Share

800-859-7999

Consumer Complaints

800-392-8222

Crime Victims Assistance Program

800-347-6881

Crisis/Suicide Hotline

800-833-3915

Drug Help Hotline

1-800-662-4357

Focus on Recovery Hotline

1-800-222-0828

Senior Services Hotline

800-392-0210

MC+ for Kids

Health insurance for children in need.

888-275-5908

Medicare Information

800-633-4227

National AIDS Hotline (CDC)

800-342-2437

National Childcare Information

800-616-2242

National Domestic Violence Hotline

800-799-7233

Parental Stress Helpline

800-367-2543

Poison Control Center

800-366-8888

RAINN (Rape, Abuse, Incest)

800-656-4673

Shelter for Battered Women/Children

800-303-0013

Social Security

800-772-1213

TANF/Food Stamps

(Division of Family Services)

800-392-1261

Veterans Information

800-827-1000

Probation and Parole Offices

Chillicothe	Moberly 660- 263-3762 1150 South Morley
Hannibal	St. Joseph 816- 387-2333 224 North 7 th Steet
516 South Main	Trenton
Macon	Troy 636-528-5821 311 Travis Blvd.
2617 Burris Road	Warrenton
Notes	

Identification Cards

Department of Revenue.....(573) 751-2989

Motor Vehicles and Drivers Licensing or visit your local license office, listed below:

Notes			

For further information,

you may check the University Extension Outreach Service on the internet: www.communityconnection.org